

# “HOW CAN I EASILY START NEW SERVICE WITH DTE ENERGY?”

Moving into a new place is exciting! DTE Energy is here to help you make starting your new service easy - just follow these simple instructions!

**1. Prepare the following information before you go online or call to start your electric and/or gas service:**

- New service address
- Previous address (if applicable)
- Date of birth
- Phone and email
- Social Security number
- Driver's license or state identification number
- Military identification number
- Passport number
- Native American tribal document

**2. Go online or call: Visit [dteenergy.com](http://dteenergy.com) before October 10, 2015 or call **1.800.477.4747**. You can schedule new service up to 90 days in advance!**

**Start service online:**

- Visit [dteenergy.com](http://dteenergy.com) and click “residential” on the top, left corner
- Select “start/stop service” from the menu bar
- Click “start service” on the left hand side
- Register online, or sign into your account
- Fill out the required information

**3. Contact us 10 to 90 days in advance when requesting your DTE Energy electric or natural gas service. This allows adequate time to schedule your appointment and ensure you have service when you move in.**

- If your meter is inside your home or you are starting natural gas service, an adult 18-years or older must be present for the entire time of the service visit.
- If you miss your appointment time, you will have to contact us to reschedule for the next available appointment time.



## HOW CAN DTE ENERGY MAKE LIFE MORE CONVENIENT FOR ME?

### **Ebill Paperless Billing**

Easily manage your monthly bills by enrolling in **eBill Paperless Billing**

- **Automatically** receive an email reminder when your bill is ready for viewing - no more snail mail
- **Easily** access your bill in a printer-friendly format for your records from any computer or digital device, any time
- **Quickly** view useful information such as the amount due, due date and average daily usage
- **Conveniently** link to energy saving tips or other programs and services that are important to you

To enroll or find out more about eBill, go to [dteenergy.com/ebill1](http://dteenergy.com/ebill1) today!